



**Anjuman-I-Islam's
Institute of Hospitality Management**
(Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

ANJUMAN –I-ISLAM'S INSTITUTE OF HOSPITALITY MANAGEMENT

ACTION TAKEN REPORT

STUDENT FEEDBACK FOR A.Y.2022-23

| FEEDBACK GIVEN | ACTION TAKEN |
|---|--|
| Overall 87 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also about its completion and conduct of class tests | No Action Required |
| Overall 63 % of students are satisfied with the office Administrarrtion . There was usggestion of sending all circulars and notices on students whtsApp Group | The college has taken necessary step for implementing the said suggestion by discussing with all HOD'S and Principal |
| Overall 55 % of the students are satisfied with Library facilities of the college and there are no suggestions given for the facility | No Action Required |
| Overall 62.4 % students are satisfied with infrastructure in college | Maintenance & Engineering work in the college is completed 80 % and remianing work is in progress |
| About 67 % of students are satisfied with the overall coc-curricular and curricular activites in college | No Action Required |
| Ovearll 69 % of the students are satisfied with Examination process and Evaluation | No Action Required |
| 57.3 % students are satisfied with overall Scholarship process of the college | No Action Required |



Rukshana

Principal

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PARENT FEEDBACK FOR A.Y.2022-23

| FEEDBACK GIVEN | ACTION TAKEN |
|---|--------------------|
| Overall 69 % parents are satisfied with curricular and co-curricular information from the college website | No Action required |
| Overall 66.9% of parents are satisfied with the curriculum teaching | No Action required |
| 51.3 % are satisfied with library facilities | No Action required |
| 43.5 % think that classroom facilities are good | No Action required |
| 55.2 % are satisfied with scholarship process | No action required |
| 52.6 % are satisfied with fees installment facility | No action required |
| 54.5 % of parents are satisfied with Teaching Learning Process | No action required |

ALUMNI FEEDBACK FOR A.Y.2022-23

| FEEDBACK GIVEN | ACTION TAKEN |
|---|--------------------|
| Overall 91 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also | No Action Required |



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| | |
|---|---|
| about its completion and conduct of class tests | |
| Overall 58.1 % of students are satisfied with the office Administration . | No Action Required |
| Overall 50 % of the students are satisfied with Library facilities of the college and there are no suggestions given for the facility | No Action Required |
| Overall 51.4 % students are satisfied with infrastructure in college | Maintenance & Engineering work in the college is completed 80 % and remaining work is in progress |
| About 56.8 % of students are satisfied with the overall coc-curricular and curricular activities in college | No Action Required |
| Overall 53 % of the students are satisfied with Examination process and Evaluation | No Action Required |
| 50 % students are satisfied with overall Scholarship process of the college | No Action Required |

EMPLOYEE FEEDBACK FOR A.Y.2022-23

| FEEDBACK GIVEN | ACTION TAKEN |
|--|--------------------|
| Overall 100 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also about its completion and conduct of class tests | No Action Required |
| Overall 53.8 % of employees are satisfied with the office Administration . | No Action Required |



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| | |
|--|---------------------|
| Overall 76.9 % of the employees are satisfied with Library facilities of the college and there are no suggestions given for the facility | No Action Required |
| Overall 92.3 % employees are satisfied with infrastructure in college | Work is in progress |
| About 76.9 % of employees are satisfied with the overall coc-curricular and curricular activities in college | No Action Required |
| Overall 69.2% of the employees are satisfied with Examination process and Evaluation | No Action Required |
| 69.2 % students are satisfied with overall Scholarship process of the college | No Action Required |

EMPLOYER FEEDBACK FOR A.Y.2022-23

| FEEDBACK GIVEN | ACTION TAKEN |
|--|---|
| Overall 47.8 % employer have not given any opinion about relevance of curriculum for employability | No Action Required |
| Overall 45.8% employer disagree that curriculum develops innovative thinking | Hence college Management have started implementing various guest lectures, seminars, workshops to bridge the gap between industry and curriculum which needs constant upgradation and familiarization |
| Overall 52.5 % employer have expressed no opinion about curriculum being effective in developing skill based human resources | Hence the college has taken an initiative in organising various Industrial Visits, Study Tour, weekend skilling programs, Intra College activities for the students |



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