



**Anjuman-I-Islam's
Institute of Hospitality Management**
(Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

Criteria 3.2.1

**Ecosystem for innovations and initiatives
For creation and transfer of knowledge**



Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

3.2.1 - Institute has created an ecosystem for Innovations and initiatives for creation and transfer of knowledge.

1. Ecosystem for innovations in AII-IHM -
2. AII-IHM initiatives for creation of knowledge
3. AII-IHM initiatives for transfer of knowledge


1. Ecosystem for innovations in AII-IHM

AII-IHM is professional hospitality institution for nurturing professionals for HM industry since three decades. AII-IHM has established an ecosystem for innovations. To study new processes, learn new technologies, and implementing innovative ideas to gather better results for the industry and its customers. Recent proposition of ecosystem for innovations aims to rethink of traditional tourism and destination structures.

2. AII-IHM Initiatives For Knowledge For Creation-

- **Research Conference** - IHM Knowledge worker and their mentees took dedicated efforts to organize research conference. It was thought churning and nurturing process for discussion numerous hospitality department topics such as,
 - **Front Office**- Atrium lobbies, From Charge Plates to Digital Wallets, Career Scope for Women in Hospitality Industry, Current Trends in the Hotel Industry etc.
 - **Housekeeping** - A Study on the Functions and Applications of Robots within the Housekeeping Department of a Hotel, a Study about the Obstacles Encountered by the Housekeeping Department of Hotels in Terms of Retaining their Staff etc.
 - **Food Production** - Exploring the Culinary Traditions of India - An Investigation in Cultural Geography, A Unique Odyssey of Parsi Cuisine: from Persia etc.




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

- **Food & Beverage Service-** Exploring Grape Varietals for Nashik Terroi, An Exploratory Study of Students' Consumption of Non-Alcoholic Beverages in Mumbai,
- **Information Technology-**A Study on Cybersecurity Threats in the Digital Age, A Comprehensive Study on Digital Locking Systems for Hotel Guestrooms etc. The conference aim was to learn the various aspects of hospitality horizon which covers all departments along with the ICT development or innovations and its influence or impact on hospitality operations, also information services with regards to hospitality faculty.

The knowledge conference leads to the contribution towards increasing the knowledge pool of hospitality. All the concepts have been presented in this national conference articles which will help students and industry to think over it. There were about 101 research papers received in this National conference.

3. AII-IHM initiatives for transfer of knowledge

- A. **Magnfest- An Event Managed By Third Year Students** – AII IHM & AII CHTMSR jointly organizes 2days mega scale event every year in the month of December from last 12 years. This fest involves all the acts like purchasing, budgeting, cooking, plating and serving along with marketing. The motto of the event is make students have glimpse of actual hospitality business which may help them in their future endure.
- B. **Continues Research Innovations Review:** All IHMs faculty pool and students throughout their academic year keep themselves busy in creation of new knowledge. It leads to continuous research innovations and reviews though various events, recipes, mixology, fruit carving, flower arrangement, entertainment, servings, nutrition's etc. which completes the cycle of innovation ecosystem to creates knowledge.



Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01

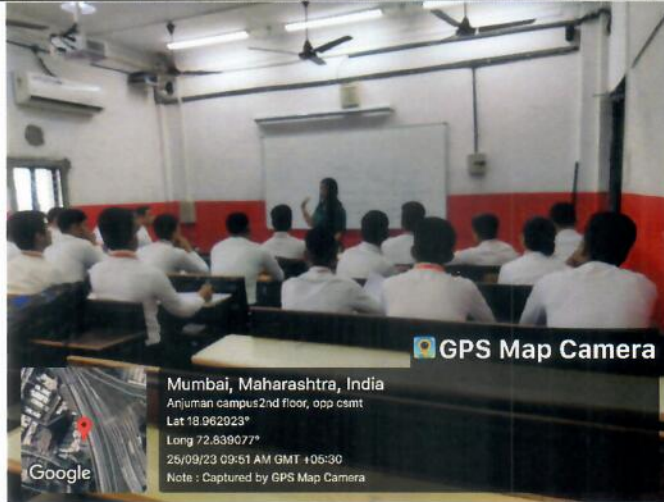


Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

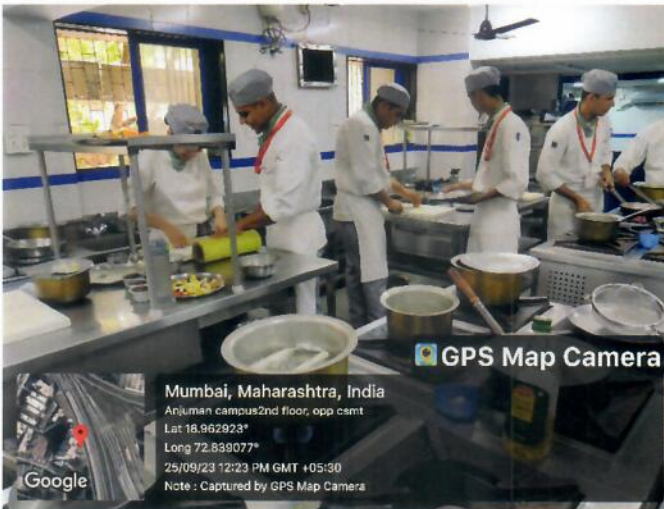
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



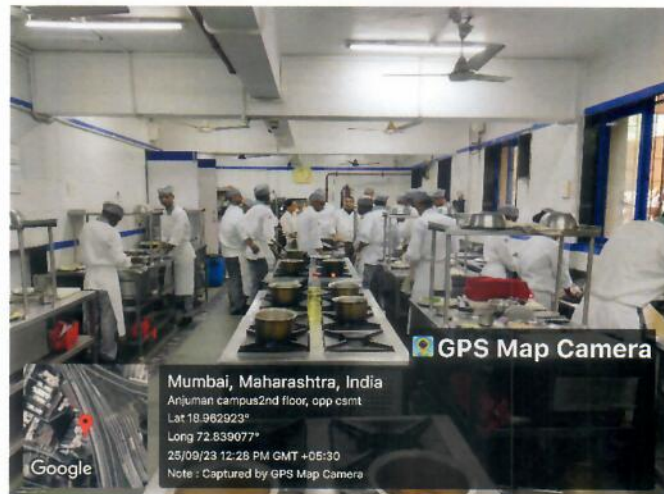
GPS Map Camera

Mumbai, Maharashtra, India
Anjuman campus 2nd floor, opp csmt
Lat 18.962023°
Long 72.839077°
25/09/23 09:51 AM GMT +05:30
Note : Captured by GPS Map Camera



GPS Map Camera

Mumbai, Maharashtra, India
Anjuman campus 2nd floor, opp csmt
Lat 18.962923°
Long 72.839077°
25/09/23 12:23 PM GMT +05:30
Note : Captured by GPS Map Camera



GPS Map Camera

Mumbai, Maharashtra, India
Anjuman campus 2nd floor, opp csmt
Lat 18.962923°
Long 72.839077°
25/09/23 12:28 PM GMT +05:30
Note : Captured by GPS Map Camera



Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01

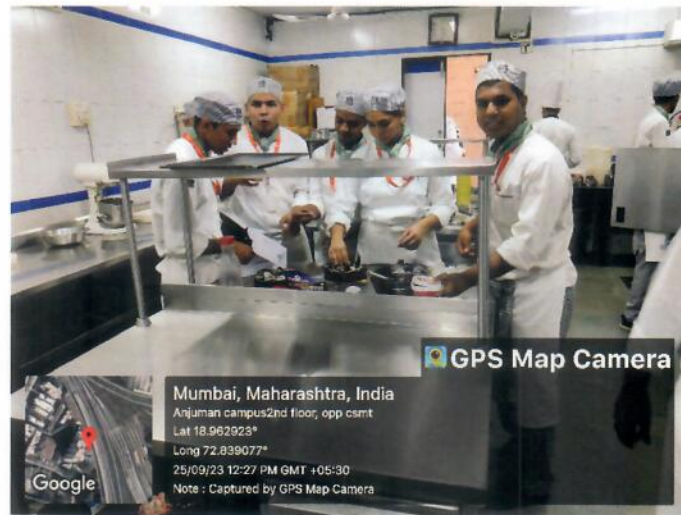


Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



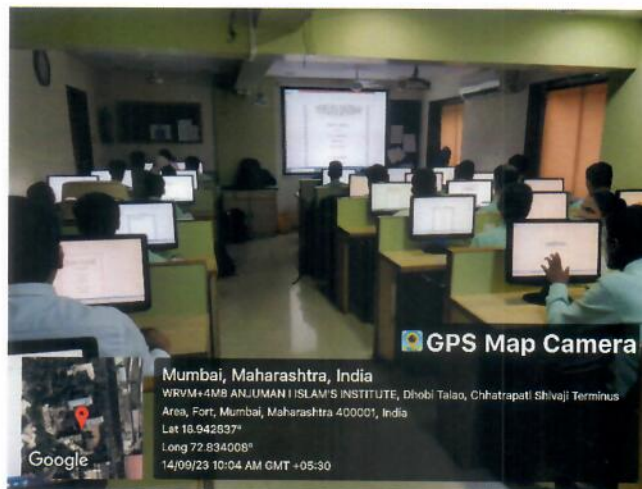
GPS Map Camera

Mumbai, Maharashtra, India
92, Dr. D. N Rd, Dhobi Talao, Chhatrapati Shivaji Terminus Area, Fort, Mumbai,
Maharashtra 400001, India
Lat 18.942941°
Long 72.833793°
18/09/23 10:10 AM GMT +05:30



GPS Map Camera

Mumbai, Maharashtra, India
132, Dr. Dadabhai Naoroji Rd, Dhobi Talao, Azad Maidan, Fort, Mumbai, Maharashtra
400001, India
Lat 18.942323°
Long 72.833689°
18/09/23 10:18 AM GMT +05:30



GPS Map Camera

Mumbai, Maharashtra, India
WRVM-4MB ANJUMAN I ISLAM'S INSTITUTE, Dhobi Talao, Chhatrapati Shivaji Terminus
Area, Fort, Mumbai, Maharashtra 400001, India
Lat 18.942837°
Long 72.834008°
14/09/23 10:04 AM GMT +05:30

Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01





Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.

Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com

E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



**Anjuman-I-Islam's
Institute of Hospitality Management**
(Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

Anjuman-I-Islam's
Institute of Hospitality
Management



Sheila Raheja
Institute of Hotel
Management

**IQAC AND RESEARCH COMMITTEE OF
ANJUMAN-I-ISLAM'S
INSTITUTE OF HOSPITALITY MANAGEMENT**

In Association with
SHEILA RAHEJA INSTITUTE OF HOTEL MANAGEMENT
Jointly Organizes
National Conference
on
**HOSPITALITY HORIZONS:
EMERGING TRENDS, PROCEDURES AND PRODUCTS**



CHIEF GUEST
Prof. Dr. Wilson Lukose
Principal
Bharati Vidyapeeth College Of
Hotel & Tourism Management Studies



KEYNOTE SPEAKER
Mr. Mohammed Maqsood Abdulla Shaikh
Manager - Human Resource
Hotel Sahara Star


Thursday, 10th November 2022

ISSN No.: 2581-9429

NCHHETPP-2022

Impact Factor: 6.252 www.ijarset.co.in




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



**Anjuman-I-Islam's
Institute of Hospitality Management**
(Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



THEME

**HOSPITALITY HORIZONS:
EMERGING TRENDS, PROCEDURES AND PRODUCTS**

SUB THEMES:

It will act as a major forum for the presentation of innovative ideas, approaches, developments and research projects in the areas of Food & Beverage, Food Production, & Room Division Horizon

It also aims to provide a platform for exchanging ideas in new emerging trends that needs more focus and exposure in the areas of ICT application in Hospitality.

It also aims to provide a platform for exchanging ideas in new emerging trends that needs more focus and exposure in the areas of Library Innovation & digitization.

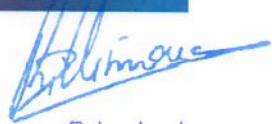
Thursday: 10th November 2022

ISSN No.: 2581-9429

NCHHETPP-2022

Impact Factor: 6.252 www.ijarset.co.in




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



REGISTRATION LINK AND DETAILS

Registration for Participants

- Last Date: 9th November 2022
- Send an Email with details for registration

Registration for Full Length Paper Submission

- Last Date: 5th November 2022
- Send an Email with details for registration

Email ID: rukshana.principal@anjumanihmct.org

Paper Publication Charges: Rs. 700/-

PAYMENT DETAILS

Beneficiary Name:
ANJUMAN-I-ISLAM'S
INSTITUTE OF HOSPITALITY MANAGEMENT

Bank Name: Bank of Baroda
Saving A/c No.: 03920100028352
IFSC Code: BARB0CRAWFO
Branch: Crawford Market


Thursday, 10th November 2022

ISSN No.: 2581-9429

NCHHETPP-2022

Impact Factor: 6.252 www.ijarset.co.in




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org



CALL FOR PAPER

All accepted papers will be published in a multidisciplinary double blind Peer Reviewed International Journal with ISSN Index & 6+ Impact factor

Journal Name: International Journal of Advanced Research in Science, Communication and Technology (IJARSCT)

https://drive.google.com/drive/folders/1Rt2Mh1ZLXG5E2y6KrBWeCq50AzYC6yR?usp=drive_link

Note: (Those who are submitting Research Paper have to refer to the above Link. Paper submission link will be provided after selection of full Length Paper Submission)

IMPORTANT DATES

Registration by: 9th November 2022
Full Length Paper Submission: 5th November 2022
Conference Date: 10th November 2022

REGISTRATION LINK

LINK: <https://forms.gle/UXS12Uwhu3uLbou8>

E-Certificate will be provided to all Participants after Successful Submission of Feedback Form

ORGANISING COMMITTEE

Dr. Rukshana Billimoria
Principal
All-Institute of Hospitality Management

Dr. Stephan Almeida
HOD-Front Office
All-Institute of Hospitality Management

Dr. Dilip Jadhav
Librarian
All-Institute of Hospitality Management



Billimoria

Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



**Anjuman-I-Islam's
Institute of Hospitality Management**
(Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

Volume 2, Issue 4, November 2022

**National Conference on
Hospitality Horizons: Emerging trends, Procedures and
Products**




TABLE OF CONTENTS

A Study on Global Spice Blends <i>Aditi K Desai</i>	1-3
A Study on Use of Moringa Leaves in South Indian Cuisine and its Health Benefits <i>Aditi K Desai</i>	4-7
Career Scope for Women in Hospitality Industry <i>Mrs. Anjali Daniel Chatterton</i>	8-10
The Rise of Cloud Chefs in the Context of the COVID-19 Pandemic <i>Mrs. Anjali Daniel Chatterton</i>	11-13
A Study of SLIM21 library Software <i>Dr. Dilip Janaji Jadhav and Dr. Rajesh Aanada Kamble</i>	14-22
Emerging ICT Trends in Library and Information Science <i>Dr. Dilip Janaji Jadhav</i>	23-27

Impact Factor 6.252 (SJIF)

www.ijarsct.co.in




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

Volume 2, Issue 4, November 2022

The Acceptance of Eggs as a Natural Aerator in Baking	28-34
<i>Chef Edricks William D'mello and Sherebanu Ilyas Dalal</i>	
A Study to Explore the Factors Behind the Limited Number of Hospitality Management Students Opting for Careers in Housekeeping	35-41
<i>Mrs. Vinitha Raghuram</i>	
A Brief Study of an Evolution of PBX Phone Systems: From Manual Operators to VoIP Technology	42-45
<i>Dr. Stephan Alex Almeida</i>	
A Study on the Role of Local Insights: Guiding the Tourist for Exploring Surrounding Areas during Hotel Stay	46-47
<i>Dr. Stephan Alex Almeida</i>	
Atrium Lobbies: Concept in Hotels	48-53
<i>Dr. Stephan Alex Almeida</i>	
A Study of Customers Perception Towards Authentic Hyderabad Biryani Served in Restaurants of Mumbai	54-63
<i>Mrs. Sneha Bhandare and Nirmal</i>	
A Study of Seafood - Tool to Develop Tourism in Malwan (Konkan, Maharashtra)	64-70
<i>Mrs. Sneha Bhandare and Mr. Samartha Shetty</i>	
Exploring the Culinary Traditions of India - An Investigation in Cultural Geography	71-75
<i>Dr. Rukshana Billimoria</i>	
Exploring the Effects of Hotel's Management on Food Quality and Safety	76-83
<i>Dr. Rukshana Billimoria</i>	
The Significance of Locally Sourced Food in the Contemporary Tourism Sector	84-92
<i>Dr. Rukshana Billimoria</i>	
Impact Factor 6.252 (SJIF)	www.ijarsct.co.in



Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01



Anjuman-I-Islam's Institute of Hospitality Management (Affiliated to the University of Mumbai)

92, Dr. Dadabhai Naoroji Road, Opp CSMT, Mumbai - 400 001.
Tel.: +91 22 2265 2272 / 2270 2997 • Website : www.anjumanihm.com
E-mail: principal@anjumanihm.com / rukshana.principal@anjumanihmct.org

**INTERNATIONAL JOURNAL OF ADVANCED RESEARCH IN
SCIENCE, COMMUNICATION AND TECHNOLOGY**
International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal


IJAR SCT

CERTIFICATE OF PUBLICATION | **INTERNATIONAL STANDARD SERIAL NUMBER**
ISSN NO: 2581-9429

THIS IS TO CERTIFY THAT
Dr. Rukshana Billimoria
Anjuman-I-Islam's Institute of Hospitality Management, Mumbai, India
HAS PUBLISHED A RESEARCH PAPER ENTITLED
Examine the Level of Customer Satisfaction with McDonald's in the City of Mumbai
IN IJAR SCT, VOLUME 2, ISSUE 4, NOVEMBER 2022

Certificate No: 112022-A0678
www.ijarsct.co.in

 **Crossref**
DOI: 10.48175/568
www.doi.org
www.crossref.org

 **6.252**
SJIFactor
www.sjifactor.com

 Editor-in-Chief

**INTERNATIONAL JOURNAL OF ADVANCED RESEARCH IN
SCIENCE, COMMUNICATION AND TECHNOLOGY**
International Open-Access, Double-Blind, Peer-Reviewed, Refereed, Multidisciplinary Online Journal


IJAR SCT

CERTIFICATE OF PUBLICATION | **INTERNATIONAL STANDARD SERIAL NUMBER**
ISSN NO: 2581-9429

THIS IS TO CERTIFY THAT
Ms. Kainaz R. Dastoor
Anjuman-I-Islam's Institute of Hospitality Management, Mumbai, India
HAS PUBLISHED A RESEARCH PAPER ENTITLED
A Theoretical Examination of Experiential Dining in Theme Restaurants
IN IJAR SCT, VOLUME 2, ISSUE 4, NOVEMBER 2022


Certificate No: 112022-A0689
www.ijarsct.co.in

 **Crossref**
DOI: 10.48175/568
www.doi.org
www.crossref.org

 **6.252**
SJIFactor
www.sjifactor.com

 Editor-in-Chief




Principal
Anjuman-I-Islam
Institute of Hospitality Management
Mumbai-01