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Important Dates

- Abstract Submission: November 3, 2025
- Receiving Full Papers: November 10, 2025
- Last Date of Registration: November 6, 2025

Registration Fees

- Academic Professionals - Rs. 800/-
- Industry Professionals - Rs. 800/-
- Research Scholars and Students - Rs. 500/-
- All accepted papers abstract will be published as conference proceedings in ISBN book
- Registration Link -  
<https://forms.gle/WZVcJDxJAW5zdYxB7>

**ONLINE PAYMENT**

For RTGS / NEFT

Account Name:  
Anjuman-I-Islam's Institute of Hospitality Management  
Bank Name :  
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Saving Account  
Branch : Crawford Market  
Account Number:- 03920100028352  
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BARBOCRAWFO (fifth character is zero)



**Anjuman-I-Islam's**  
**Institute of Hospitality Management**

92, Dr. D. N. Road, CSMT, Mumbai 400 001

NAAC Accredited with B+ in Cycle 1

NIRF Accredited

(ISO 9001: 2015 Certified)

**UNDER THE AEGIS OF**  
**INTERNAL QUALITY ASSURANCE CELL**  
**IN COLLABORATION WITH**  
**UNIVERSITY OF MUMBAI**  
**ORGANIZES**

**A ONE DAY NATIONAL CONFERENCE ON**  
**"NAVIGATING THE FUTURE:**  
**OPPORTUNITIES AND CHALLENGES IN**  
**THE HOSPITALITY, TOURISM AND**  
**ALLIED SERVICE SECTORS"**

**HYBRID MODE**

ON  
WEDNESDAY, 19<sup>TH</sup> NOVEMBER, 2025  
FROM  
10:00AM TO 4:00PM

## CONFERENCE SUB THEMES

- Digital Transformation in Hospitality and Tourism
- Innovation and Technology in Culinary Arts
- Emerging Models in Hospitality Education and Training
- Smart Tourism and Destination Management
- Event Management and MICE Tourism (Meetings, Incentives, Conferences, Exhibitions)
- Upskilling F&B Staff for a Digital Future
- Smart Rooms and the Role of Housekeeping in Tech-Driven Hotels
- Role of AI and Chatbots in Guest Services
- Contactless Check-in and the Future of Front Office Operations
- Automation in Kitchens: AI and Robotics in Food Preparation
- Leveraging Influencers and Social Media for Tourism Promotion
- Market Segmentation and Customization: The Future of Hospitality Marketing

Papers on any other related areas may be presented.

## CONFERENCE OBJECTIVES

- To explore emerging trends and innovations in the hospitality, tourism and allied service sectors and analyze their impact on industry growth, sustainability and service excellence.
- To foster academic and industry collaboration by providing a platform for researchers, educators, professionals, and students to share knowledge, present research findings, and develop practical strategies for current and future challenges.

## ABOUT THE CONFERENCE

The National Research Conference on "Navigating the Future: Opportunities and Challenges in the Hospitality, Tourism and Allied Service Sectors" is envisioned as a vibrant platform bringing together scholars, academicians, industry experts and students to exchange ideas and insights. As the landscape of hospitality and tourism rapidly evolves—shaped by technological advancements, shifting consumer expectations and global developments—the conference seeks to uncover new avenues for growth, innovation and sustainability.

## GUIDELINES FOR PAPER SUBMISSION

- Original articles are invited for technical session.
- Papers must appropriately fit under the themes of the conference.
- In case of joint papers all authors must register separately.
- The abstract text should be limited to a maximum of 250 words. Full length paper must not exceed more than 2500-3000 words and should be submitted in electronic format (MS-WORD) typed in Times New Roman, font size 12 with 1.5 line - spacing and 1 inch margin on both sides.
- Each paper should have a cover page with the title of the paper, name of the author/s, affiliation / organisation of the authors and contact details, (Address, telephone number and email address of author/s)
- The paper must be sent to the email id given below

[conference.ihm@gmail.com](mailto:conference.ihm@gmail.com).

## ABOUT ANJUMAN-I-ISLAM

Anjuman-I-Islam's Educational Trust is one of India's most prestigious educational and social organization. It was founded in 1874 by a group of visionaries under the direction of Dr. Badruddin Tyabji. The institution comes with a 150-year-old illustrious history of carving successful careers by providing quality education and advancing the causes of social service.

The main ideologies that govern the Education Trust are secularism and national integration.

## ABOUT ANJUMAN-I-ISLAM'S IHM

Anjuman-I-Islam's Institute of Hospitality Management continues to carve its indelible mark in the domain and subdomains of Hospitality. The institute has embarked on an immutable endeavour of providing quality Hospitality Education.

Institution has become a preferred hiring base for numerous Hospitality and allied organizations. Today Anjuman-I-Islam's IHM proudly boasts of a global alumni network placed in the top echelons of management at prominent leadership positions & are also successful entrepreneurs.